Government of the People's Republic of Bangladesh Road Transport and Highways Division

Dhaka Mass Transit Company Limited

Metrorail Bhaban, Uttara Depot, Sonargaon Janapath Sector -16, Diabari Uttara, Dhaka-1230 www.dmtcl.gov.bd

INVITATION FOR TENDERS

| 1. | Ministry / Division | : | Ministry of Road Transport and Bridges | | |
|-----|---|----|--|--|--|
| 2. | Executing Agency | : | Dhaka Mass Transit Company Limited (DMTCL) | | |
| 3. | Procuring Entity | 1: | General Manager (Store & Procurement) | | |
| 4. | Code of the Procuring Entity | : | N/A | | |
| 5. | District of Procuring Entity | | Dhaka | | |
| 6. | Invitation For | : | BTN sub-system license renewal and support service for DMTCL of MRT Line-06, DMTCL, Dhaka | | |
| 7. | Invitation Ref No. | : | 35.05.0000.022.07.016.25-800 | | |
| 8. | Invitation Date. | : | 27/03/2025 | | |
| 9. | Procuring Method | | Open Tender Method (OTM) | | |
| 10. | Source of Budget | : | Own/DMTCL | | |
| 11. | Tender Package No | : | DMTCL/GD-12/2024-25 | | |
| 12. | Tender Package Name | : | BTN sub-system license renewal and support service for DMTCL of MRT Line-06, DMTCL, Dhaka | | |
| 13. | Tender Publishing Date | : | 27/03/2025 | | |
| 14. | Last Date for Tender Selling | : | 27/04/2025 | | |
| 15. | Tender Closing Date and Time | : | 28/04/2025; 3:00 PM | | |
| 16. | Tender Opening Date and Time | : | 28/04/2025; 3:30 PM | | |
| | Office Address and Name | : | C IV (C A.B. A.D. MICH. W. M. | | |
| 17 | Address of Selling of Tender Document | : | General Manager (Store & Procurement), DMTCL, Metrorail Bhaban, Uttara Depot | | |
| 17. | Address of Receiving of Tender Document | : | Sonargaon Janapath Sarak, Sector -16, Diabari Uttara, Dhaka-1230 | | |
| | Address of Opening of Tender Document | : | Along with other terms specified in the schedule, the tenderers shall have the | | |
| 18. | Brief Eligibility and Qualification of Tenderer | : | following minimum level of experience to qualify for the performance of the Service under the Contract: 1. The minimum of years of general experience of the Tenderer in the supply of Cisco core switching system, firewall, router, Security Subscriptions for Firewall and ISE, ManageEngine(NMS), DNA Switches and Access Points and implementation and support service and related services as Supplier shall be 05(five) years. 2. The minimum specific experience as Supplier in supply of Cisco core switching system, firewall, router, Security Subscriptions for Firewall and ISE, ManageEngine(NMS), DNA Switches and Access Points and implementation and support service delivery to government/semi government/large corporate entity of one or more contract(s) successfully completed within the last 07(seven)] years, with accumulated contract value of one or more contract at least Tk. 15 crore 3. ISO 9001:2015 certified 4. ISO 27001:2022 certified 5. A company profile including details of registration, management, infrastructure and staff status. 6. Minimum 5 years of experience in providing Original Equipment Manufacturer (OEM) support service for Network and security device Should have OEM certified skilled resource (CCIE, CCNP, CCNA). 7. A technical proposal with methodology, work plan and details SLA 8. A MAF (manufacturer authorization form) from the OEM 9. The minimum amount of liquid assets i.e working capital or credit line(s) of the Tenderer shall be Tk 16 Crore | | |
| 19. | Brief Description of Goods | : | License renewal and subscription of DMTCL Cisco core switching system, firewall, router, Security Subscriptions for Firewall and ISE, ManageEngine (NMS), DNA Switches and Access Points and implementation and annual maintenance support | | |
| | | 1 | service Tk 10000.00 (Ten Thousand) (Non-Refundable) | | |

| | Package No | Identification of Packa | ge | Location | Tender Security (Taka) | Completion Time | |
|-----|--|---|-------|---|---|--------------------|--|
| 21. | DMTCL/GD- 12/2024-25 | BTN sub-system license renewal and support service for DMTCL of MRT Line-06, DMTCL, Dhaka | | 1 | The amount of Tender Security shall be 2 percent of the total value of the item(s) quoted by the Tenderer | 5 years | |
| | The above amount of the Tender Security shall be in favor of Dhaka Mass Transit Company Limited in the form of Bank Draft/Pay Order/Bank Guarantee (Form PG3-7). | | | | | | |
| 22. | Time, Date and Place of Pre-Tender Meeting | | | 10.30am, 17/04/2025 at DMTCL Conference room, Metrorail Bhaban, Uttara Depot, Sonargaon Janapath, Sector -16, Diabari Uttara, Dhaka-1230 | | | |
| 23. | Name of the Of | ficer inviting Proposal | : 5 | : Sabbir Ahmed | | | |
| 24. | Designation of | the officer inviting Proposal | | General Manager (Store & Procurement) | | | |
| 25. | Contact Details | | : : | General Manager (Store & Procurement), DMTCL, Metrorail Bhaban, Uttara Depot, Sonargaon Janapath, Sector -16, Diabari Uttara, Dhaka-1230, E-mail: gmsp@dmtcl.gov.bd, Phone: 02-55669042 | | | |
| 26 | Other Terms & conditions: | | : (1) | (a) The Tenderer shall have to apply for schedule on their letter head pad, (b) The Tenderer shall have to clearly mention package number and name at cover page of envelope and submit in proper service on the top of the envelope. (c) All the terms and conditions of tender document will be applicable. (d) The authority reserves the right to accept, cancel partly or whole of the tender without assigning any reason. (e) Any defaulter contractor of DMTCL will not be eligible to participate in the tender competition. (f) For any unavoidable reason, if tender document cannot be opened on the scheduled date, the said will be opened on the next working day | | | |

(Sabbir Ahmed)
General Manager (Store & Procurement)
[additional charge]
Dhaka Mass Transit Company Limited